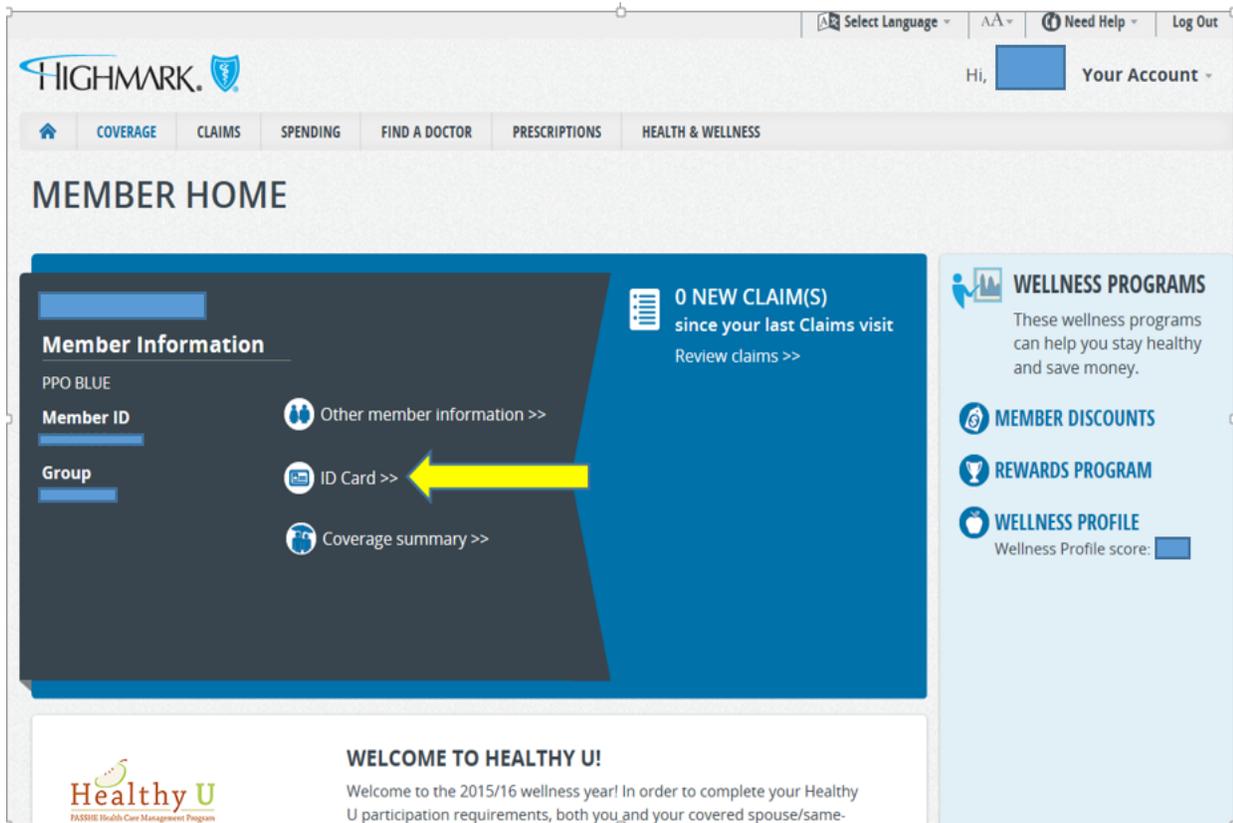


How to Print a Temporary Medical ID Card from Highmark Blue Shield Website

1. Visit www.highmarkblueshield.com. If you have not registered before, you will need to register. If you have already registered, enter your Login ID and Password and click on LOGIN.
2. Click on the ID symbol to the left of the yellow area below.



The screenshot shows the Highmark Member Home page. At the top, there is a navigation bar with links for COVERAGE, CLAIMS, SPENDING, FIND A DOCTOR, PRESCRIPTIONS, and HEALTH & WELLNESS. Below this is a 'MEMBER HOME' section. On the left, there is a 'Member Information' panel with links for 'Other member information >>', 'ID Card >>', and 'Coverage summary >>'. A yellow arrow points to the 'ID Card >>' link. To the right of this panel, there is a '0 NEW CLAIM(S) since your last Claims visit' notification with a 'Review claims >>' link. Further right, there are sections for 'WELLNESS PROGRAMS', 'MEMBER DISCOUNTS', 'REWARDS PROGRAM', and 'WELLNESS PROFILE'. At the bottom, there is a 'WELCOME TO HEALTHY U!' message with a 'Healthy U' logo.

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3. Select the family member from the drop down (left of the first yellow arrow) to change the name displayed on the temporary ID card.

4. Click on **Print this ID Card** (below the second yellow arrow) to have a temporary ID card until your actual card is received via the US mail.

The screenshot shows the Highmark website interface. At the top, there is a navigation bar with the Highmark logo and a shield icon, and a menu with options: HOME, COVERAGE, CLAIMS, SPENDING, CHOOSE PROVIDERS, and HEALTH & WELLNESS. Below this is a blue bar with a 'BACK' button. The main content area is divided into two sections. On the left, under 'ID CARD OPTIONS', it says 'View, fax, and order ID card(s) —wherever you are.' On the right, under 'ID CARD', there is a 'Select a member' dropdown menu with a yellow arrow pointing to it. Below this is a preview of a 'Medical ID Card' with a dashed border. The card features the Highmark logo, a member ID field, and a 'View Back' button. It also lists 'MEMBER NAME' and 'MEMBER ID' fields, and a table with columns for 'Group' (BS Plan, RxGrp, RxBIN) and 'Office Visit' (Specialist Visit, Emergency Room). At the bottom of the card, there are icons for 'PPO' and 'Rx'. Below the card preview, there is a 'Medical ID Card' label with a yellow arrow pointing to it. At the bottom of the page, there are three buttons: 'Fax this ID card', 'Print this ID card', and 'Report stolen ID card'.